

General Terms and Conditions (AGB) for Hotel Mountains in Seefeld

1. Prices and Services

Our prices are per person and per day, including breakfast. You have unlimited access to the wellness area, and a bathrobe is provided in your room. The local tax of €2.80 per person and per day is not included in the price.

2. Arrival and Departure

Your room is available from 3:00 PM on the day of arrival and until 11:00 AM on the day of departure. Early check-in or late check-out can be arranged, subject to availability, for an additional fee. For your safety, all public areas of our hotel are under video surveillance.

3. Payment Terms

Accepted payment methods include cash, Maestro card, and credit cards (American Express, Mastercard, VISA, and Diners Club). Reservations are binding only after receipt of the deposit.

4. Cancellation Policy (excluding Non-Refundable Rate)

- Free cancellations are possible up to 15 days before arrival.
- Cancellations made up to 7 days before arrival will be charged 50% of the stay.
- Cancellations made up to 3 days before arrival will be charged 75% of the stay.
- For cancellations made later, no-shows, or early departures, 90% of the stay will be charged unless the room can be rebooked.

5. Pets

Pets are allowed for an additional fee and only in specific room categories with prior approval from hotel management. Please inform us in advance if you are traveling with a pet. Concealing a pet in the room may result in service refusal and a penalty fee.

6. Liability of the Accommodation Provider

6.1 Liability to Consumers

If the contracting party is a consumer under Austrian consumer protection law, the accommodation provider's liability for slight negligence is excluded, except in cases of personal injury (damage to life, body, or health).

6.2 Liability to Entrepreneurs

If the contracting party is an entrepreneur, the accommodation provider is excluded from liability for both slight and gross negligence. In this case, the contracting party bears the burden of proof for any negligence by the accommodation provider.

6.3 Limitation of Liability

In all cases, compensation for consequential, immaterial, or indirect damages, as well as lost profits, is excluded. Compensation is limited to the so-called "trust interest" amount.

7. Data Protection

Protecting your personal data is important to us. All data is processed in compliance with the General Data Protection Regulation (GDPR). For more information, please refer to our privacy policy on our website.

8. Travel Insurance

We recommend purchasing travel insurance with our partner, Europäische Reiseversicherung (ERV), when booking. You can easily choose the appropriate insurance using the following link: [ERV Travel Insurance](#).

9. Applicable Law and Jurisdiction

Austrian law applies. The place of jurisdiction for all disputes is Innsbruck.

10. Additional Conditions

For all cases not covered by these terms and conditions, the "General Terms and Conditions for the Hotel Industry 2006 (AGBH 2006)" apply. These form an integral part of these terms and conditions and are available upon request.